

H. Jamie Lee Barbe

Tempe, AZ / USA | 928 899 1214 | HJamieBarbe@gmail.com | www.linkedin.com/in/hjamiebarbe

EDUCATION

Arizona State University

Bachelors of Arts in Digital Culture

Courses focused in computer science and art

TEMPE, AZ / USA

December 2022

PROFESSIONAL EXPERIENCE

P.F. Changs

Server

TEMPE, AZ / USA

October 2020 – Present

Casual dining server, this restaurant serves family style Asian inspired cuisine and has a full bar. P.F. Changs has a fast-paced environment.

- Process food and drink orders from guests to kitchen using a point of sales system
- Guide guests through the menu in depth to assist in navigating and finding items to meet their dietary needs
- Expedite the serving process by cooperating with colleagues and managers during all the steps of service with practiced pacing
- Negotiate and resolve guest concerns according to company standards
- Mentored and provided feedback to junior staff to improve guest satisfaction

El Gato Azul

Server

PRESCOTT, AZ / USA

November 2014 – August 2020

Contemporary casual dining server, the restaurant is a world bistro that serves small plates and has a full bar. El Gato Azul has a fast-paced environment

- Trained new servers on bartending, safety procedures, guest service expectations, restaurant protocols, and conflict resolution
- Maintained a 6 table section with a 30+ guest capacity turning over about every hour and serving ~125 guests per shift
- Achieved sales goals by using successful strategies to promote specials, deserts, and drinks catering to individual guests requests
- Formally recognized by guests for excellent customer service on multiple occasions
- Collaborated in creating enticing front-of-house displays to promote new merchandise

LEADERSHIP EXPERIENCE

Fridge 2100

Team Leader

TEMPE, AZ / USA

January 2022 – December 2022

- Directed a small team to create a speculative design installation for Emerge 2022: Eating At The Edges
- Developed and engineered the interactive experience through use of max/MSP
- Collaborated with professors and peers to amplify the project

Marching Band

Section Leader

PRESCOTT, AZ / USA

July 2017 – December 2017

- Mentored and guided the bass clarinet section in The Pride of Prescott highschool marching band
- Supervised and organized section meetings to practice performance and build team spirit
- Collaborated with other section leaders to strengthen the entire band

ADDITIONAL

TECHNICAL SKILLS: HTML, CSS, BootStrap, Javascript, Blender, Fusion 360, Unity, Unreal 5, maxMSP, and Adobe Creative Suite

OTHER EDUCATION: Global Tech Experience Boot Camp- Certification in Front End Web Development

INTERESTS: Rock Climbing, Experimental Synthesizers, 3d Design and Animation, Circuit Bending, and Zine Production